GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:3153
ANSWERED ON:13.08.2003
GARUDA AND DOLPHIN SERVICES
HARIBHAI PARTHIBHAI CHAUDHARY

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Garuda and Dolphin Mobile services have not been popular:

(b) if so, the reasons therefor; and

(c) the steps being taken to make the same competitive and popular?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI A PRADHAN)

(a) Sir, people are showing keen interest in Garuda and Dolphin Mobile services of MTNL.

(b) Does not arise in view of (a) above.

(c) MTNL has taken following measures to make its Cellular Services more competitive and popular:-

(i) An affordable tariff, which is better than other cellular operators in Delhi and Mumbai.

(ii) Additional franchises have been appointed in National Capital Region (NCR) towns and customer care centres have been opened to facilitate customers in NCR towns.

(iii) Additional Value Added Services like Wireless Application Protocol (WAP) services, roaming to pre-paid customers in selected network etc. have been planned to be introduced shortly.